

PLEASE READ IMPORTANT INFORMATION AND FREQUENTLY ASKED QUESTIONS:

APPOINTMENTS: We schedule all of our appointments at our vets office located at: YORKVILLE ANIMAL HOSPITAL 102 Garden Street-Yorkville Il (Rt. 47) on Monday evenings, Wednesday evenings and Saturdays. PLEASE DO NOT CONTACT THE VET DIRECTLY AS THEY CANNOT ASSIST YOU WITH OUR ADOPTABLE ANIMALS, APPOINTMENTS, ETC. We do recommend that you bring your other furry family members to meet your new fur baby on neutral ground.

Please click on the dogs picture to bring up their complete personal bio. If there is something that we have not addressed in their bio please let us know. We will NEVER tell an adopter that a dog is housebroken as there is no way of knowing how your new pet is going to react going into its new home. Just because a dog is housebroken in their prior home or foster home it does not mean that they will be housebroken in your home. We would like you to assess your new pet in your home and not base your decision on how they have been with us.

STATUS: "Pending" or "I'M ADOPTED" listed in front of a name means that baby is adopted and waiting to go home so they are unavailable.

PROCESS: Once we have your qualified (must be 25 years of age) application processed we can set up an appointment for our available fur babies or assist you with your reservation/pre-adoption for those that are currently not yet available or on quarantine hold. Our fur babies are fostered throughout the Midwest and come to the Oswego/Yorkville area weekly for adoption so you do not need to worry about traveling to the out of state fosters to adopt your fur baby. Many of our fur babies are reserved/pre-adopted while on their quarantine hold OR prior to their scheduled appointments. If you have a scheduled appointment we will do our best to notify you that the dog you are interested in is no longer available for you to meet with. We will do this by emailing you right away.

QUARANTINE HOLD: We quarantine our puppies to assure their health. We do not show them while quarantined as we do not allow them to come into contact with any infectious diseases. It is not easy keeping puppies healthy. Puppies are not safe from infectious diseases until they have had all of their age appropriate booster vaccinations. When you receive your puppy it will have at least one set of vaccinations. We like to vaccinate our babies every two weeks. If the posting says available on a specific date you are not able to visit with them prior to that date.

Please keep in mind that most of these babies are not coming from good situations as they are rescue animals. We have no control on what they were exposed to prior to our care. We do everything in our power to keep our babies healthy. We do this by having our babies examined by our vets, vaccinating against communicable diseases and treated for any parasites (de-wormed) this may need to be done again if the parasites still exist after adoption as in some cases some animals require multiple dewormings. Occasionally, a pet may not show symptoms of an illness until after adoption as most illnesses have an incubation period of 3-10 days. This is completely unavoidable and occurs not only in shelter/rescue type settings but also with pet stores, breeders and any environment where there are a number of animals present at any time. We require that your new pet be examined by a vet within 7 days of adoption for yours and your pet's best interests. A voucher for a free exam with one of our participating veterinarians will be enclosed in your adoption packet. We also provide access to low cost medical insurance for your pet which you must activate upon adoption for yours and your new pets protection. The medical insurance starts at midnight following activation so it is highly recommended that you activate the same day as adoption to fully protect your new family member. Your insurance is good at any veterinarian. You pay your balance and submit your claim to the insurance company and are reimbursed within two weeks for your expenses less your small deductible.

COMMUNICATION: Please keep in mind that we are a Private Foster Based rescue and we do not have a shelter or business hours. We all have full time jobs and do this as volunteers in our spare time. We are appointment only! We do answer emails quickly!! You will not get a response via voicemail as it could be days before they are checked.

APPROVALS: AN APPROVAL DOES NOT GUARANTEE THAT THE PET THAT YOU ARE MOST INTERESTED IN WILL BE AVAILABLE FOR YOU. AN APPROVAL AND A RESERVATION/PRE ADOPTION GUARANTEES THAT YOU WILL GET THE PET THAT YOU HAVE RESERVED ONCE YOUR DEPOSIT HAS BEEN COMPLETED (THIS IS YOUR OPTION). PLEASE BE SURE THAT YOU HAVE NO RESERVATIONS ABOUT RESERVING/PRE ADOPTING AS YOUR \$200 DEPOSIT IS NON-REFUNDABLE AND PAYABLE THROUGH PAYPAL ONLY. YOU DO NOT NEED A PAYPAL ACCOUNT TO MAKE YOUR DEPOSIT THROUGH PAYPAL. You are not obligated to finalize an adoption if you feel the pet that you reserved is not a good match.

SHIPPING: We will not ship our fur babies under any circumstances. We do adopt to loving out of state homes but you are responsible for picking up your new family member.

PAYMENT METHODS: We do not accept personal checks. We do accept PayPal payments 24 hrs. prior to obtaining your new family member or cash at Adoption. We have the ability to take charge payments at adoption but there is a small service fee from the provider.

CORRESPONDENCE: We correspond via email as we cannot take rescue calls during business hours nor are the messages answered in a timely manner. Emails are answered within 24 hours.

If you do not find a perfect match today please check our site frequently as we add new babies daily.